



## Last Chance to Upgrade: FAQ

Later this year, Corel will be making your buying process easier by simplifying the CorelDRAW product family purchasing options. Because we believe in offering choice, you'll still be able to choose a perpetual license or a subscription. And while customers on the most current version of CorelDRAW Graphics Suite or CorelDRAW Technical Suite will always be extended the best offers on new versions as they become available, upgrade pricing will no longer be available to users on older versions of the software.

We want to be sure that all our customers are notified in advance of these changes so they can make the right purchasing decision. Depending on your situation and how you like to license your software, you may find that there's never been a better time to upgrade than right now.

**Q: Why is Corel changing its purchase options?**

**A:** Corel is simplifying purchasing options for CorelDRAW product users. You'll be able to choose from a subscription (a "pay as you go" annual plan for software rental that is lower than the cost of ownership) or a perpetual license (the right to own and use the software version forever, with no extra cost, as long as operating systems, devices, and technologies continue to support it).

**Q: When is Corel changing purchasing options?**

**A:** Starting December 1st, 2019, Corel will no longer offer special upgrade versions of CorelDRAW Graphics Suite and CorelDRAW Technical Suite as boxes, download versions or volume licenses.

**Q: Are there any other purchasing options to consider?**

**A:** Upgrade Protection is a low-cost annual payment plan you can add to your perpetual license purchase that ensures you are eligible for the most up-to-date version of CorelDRAW Graphics Suite at a fraction of the cost of buying upgrades or subscribing to the software. As long as you keep your Upgrade Protection active, you'll receive the newest versions of CorelDRAW Graphics Suite as they are released, at no additional cost. Unlike subscription, if you choose to discontinue your annual Upgrade Protection plan, you get to keep the last version of the software that you received, forever.

**Q: After upgrades go away, how will you take care of loyal perpetual license users?**

**A:** We value customer loyalty and customers who prefer perpetual licenses can rest assured that we will continue to offer promotions to current version users to enable them to obtain the next version at a great price. Since upgrading now will pay off later, if you don't already own the current version (2019), we recommend that you make the move now while special pricing is available to registered users of any previous version. Importantly, to stay on current software at the lowest annual cost of ownership, we suggest adding Upgrade Protection to your CorelDRAW Graphics Suite 2019 purchase.

**Q: Is Corel getting rid of perpetual licenses? / Is Corel moving to subscription-only licensing?**

**A:** Corel is committed to offering choice and you'll still be able to choose a perpetual license or a subscription. Although upgrade pricing will no longer be available, as previously noted, customers on the most current version of CorelDRAW Graphics Suite or CorelDRAW Technical Suite will always be extended the best offers on the new version as it becomes available. Plus optional Upgrade Protection ensures you'll receive the newest version of your product as it is released, at no additional cost, as long as you keep your Upgrade Protection active.

**Q: What if I am already on the most current version?**

**A:** Customers on the most current version of CorelDRAW Graphics Suite or CorelDRAW Technical Suite will always be extended the best offers on the new version as it becomes available.